

TERMS & CONDITIONS

Proper Documentation

All members of this tour must carry passports valid for at least six months beyond their scheduled date of return or August 20, 2021. If you are an American, Canadian, British, New Zealand or Australian citizen (and some others) we will obtain your visa for Saudi Arabia and Jordan on your behalf. If you have traveled to Israel on prior trips, you cannot have an Israeli departure or arrival stamp in your passport (or long-term Israeli visa). Passports usually do not get stamped unless you arrive or depart via one of the Jordanian borders – like Allenby. If you do have an Israel stamp in your passport it is a very easy process, we just need to have you order a secondary passport. It is quick and easy. If you need information regarding obtaining or renewing your passport, contact Living Passages (herein referred to as LP).

Please note that there may be a requirement for blood or other health tests by the airlines, the TSA, the countries to which you are traveling and/or other governing parties. We have seen it required two days prior to departure and we have seen it two weeks prior to departure. At this time, we have no way of knowing what that requirement will be when you travel. In the event there is a vaccination of any kind required for this trip, or any other health requirement, please note that the vendors will have already accepted your booking knowing there is a current global threat. Therefore, if you book this tour, you are accepting the terms of the airlines, the TSA, the countries to which you are traveling and/or other governing parties without fully knowing what they will be by the time you travel.

Air Tickets

There is an air block from New York/JFK that you can use, or you can purchase your own airfare. Pricing for group air tickets is subject to change at any time and is not guaranteed until booked. If you do purchase your own airfare and are taking our pre-tour please be at the Tel Aviv airport by 4:30PM on February 5 in order to use our airport transfers. Otherwise, you can take a taxi or shuttle to Jerusalem. If you are not taking the pre-tour you will need to arrange your flights so that you can arrive at the port of Herzliya no later than 12:30 PM February 7th. On the return, in order to use our included transfers, you can schedule your flight out of Amman Jordan on February 17 at 8:30AM. Reissuance of tickets that must be changed or reissued for any reason, may be subject to charges or fees by the carriers and/or other vendors; such fees may be substantial. We have a limited number of business class air tickets.

Due to the current situation arising with struggling airlines we are recommending that those purchasing airline tickets including connecting flight tickets wait until 60 days prior to departure to purchase such tickets.

Limitations

The air carrier(s), small ship, group operators, and LP reserve right to substitute equipment and properties and to add or delete en route stops at our discretion with or without notice. The hotels, airlines, cruise line, ground operators and other vendors used by LP reserve the right, in special circumstances, to substitute accommodations/transportation and sights of similar or better quality without penalty.

Minimum group size is 10, and with less than 16, the pricing may increase as high as 15%.

Singles

We match roommates! If you are a single person or traveling alone, we do have others who would like to travel with us without paying the single supplement. We assign roommates approximately 2 weeks prior to departure. We cannot guarantee it, but it has worked well for many.

Making Your Deposit / Reservations

If depositing prior to July 5, 2020, a deposit of \$1,500 per person is due (plus optional travel insurance) and your signed registration form. Due to the nature of our small, luxury ship charter, a second deposit of \$2,000 per

person is due on July 5, 2020. If booking after July 5, 2020 your deposit due is \$3,500. Final payment is due October 5, 2020. If booking after October 5, 2020 a deposit of \$3500 is due, with final payment due within 7 days of your registration.

Payments not received by the due day are subject to a 5% monthly finance charge and possible cancellation of reservation.

- Please note we will continue to take bookings and reservations until our departure, as long as space is available and we will do everything possible to make sure you can join us!
- You may use a credit card for your initial deposit and optional insurance and then pay the balance with cash or check and still receive the full cash discount.

Changes / Revisions

We will try to accommodate name changes, but additional fees may be imposed and passed on by the carriers. If specific rooming requests are altered due to cancellation by one or more passengers, the passenger(s) still traveling may be required to pay the resulting applicable occupancy rate. Trip insurance may cover this additional cost.

Cancellation and Refunds

In the event that you must cancel your reservation, your visa is denied for any reason, or payments are not received by specified deadlines, refunds are made in accordance with the following schedule. Please keep in mind that any airline tickets issued are generally nonrefundable. Visa fees incurred on your behalf, air add-ons from domestic cities, pre- or post-tour options, or add-on travel are always non-refundable. All cancellations received after booking and deposit will incur a \$390 per person administrative fee plus the cancellation fee below, if notice is received:

- 210-150 days prior to departure: the cancellation fee is \$2,250 per person, plus any air costs or visa fees incurred on your behalf, including air add-ons from domestic cities, pre- or post-options, or add-on travel you have purchased.
- 149-100 days or more prior to departure: the cancellation fee is under a 65-percent penalty of total tour cost per person, plus any air costs incurred, pre- or post-options, visa fees, or add-on travel you have purchased.
- 99 days and less the trip becomes nonrefundable.

Please know that credit transferred from another tour are subject to the non-recoverable costs in place at the time of transfer. These funds will remain non-refundable.

Responsibility

LP has the responsibility of booking with airlines, hotels, transportation vehicles, ground operators and tour guides to provide you with these services. The carriers, hotels, cruise ship, four-wheel drive vehicles, and other suppliers providing tour services are independent contractors and are not agents, employees, or servants of, or joint ventures with LP or its affiliates. All certificates and other travel documents for tour services issued by LP are subject to the terms and conditions specified by the supplier, and to the laws of the countries in which the services are supplied. Each participant agrees not to hold LP liable, in the absence of its own negligence, for any loss, act or omission, whether negligent or otherwise, of any person or firm which is to, or does provide goods or services for the trip and shall have no liability to the participant for the quality of services or the condition or cleanliness of accommodations or for any transportation delay, including but not limited to liability for inconvenience, shortened vacation time, additional expense, or any other kind of damage. LP is not responsible for government actions, weather, mechanical breakdowns, war, terrorism, acts of nature (secularly known as "Acts of God"), denying entrance to a site due to political or other reasons or other circumstances beyond its control. If a travel ban is imposed by the United States on any country we are scheduled to tour, we

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will attempt to secure another destination. We cannot be held accountable due to political decisions. In the event of delay, the airline or tour company and not LP, determines delay procedures and the amenities/compensation, if any, to be offered. LP will not accept responsibility for additional charges incurred for expenses or lost wages as a result of changes to flight times, and/or missed vacation time.

Activities

Participants may choose to engage in various activities including, but not limited to, camel riding, hiking, swimming and other "activities"; participants are hereby notified that these and other activities may be dangerous and may result in a serious injury and that participation in these activities shall be at the participant's own risk. Living Passages (herein referred to as LP) shall not be liable for any injuries sustained by cruise/tour participants, which are a result of participant's engaging in such activities.

Travelers Who Need Special Assistance

LP must be advised of a participant's special requirements at the time of booking and we will make every effort to accommodate special requests but cannot confirm a reservation until all travel suppliers have acknowledged that they can provide the services requested. If you are not able to be fully mobile, you are welcome to join the cruise and all of its amenities, but please be aware that the sites in Israel, Egypt, Saudi Arabia and Jordan are not accessible to walkers or wheelchairs. The ship can accommodate walkers but not wheelchairs. The ship does not have an elevator.

Prepaid Tips

All tips are prepaid and distributed on your behalf throughout the cruise and tour to cover tipping on board the ship, as well as for guides, drivers, etc. Prepaid tips to the guide are the minimum amounts. If an amazing job is done, an additional form of gratitude would be very appreciated. There will also be tips to guides and private meals outside of our group for which we will provide some tipping suggestions. Suggestions and guidelines will be mailed to you with your documents.

Fuel Surcharges, Fees or Taxes

It is possible that the ground, vehicles, governments, ports visited, cruise ship owner, visa providers or facilitators and other operators will bill LP for additional fuel surcharges, fees and or other taxes. You will be notified quickly and prior to being billed for final payment if any vendors make any of these types of increases. You may arrange your own air travel.

Currency and Special Provisions

Pricing of tour and event was based on currency that was in effect on December 13, 2019. You will be notified as far in advance as possible in the event the price of the tour needs to be adjusted. We do not foresee this happening, but in today's economic climate, we have to be prepared for any currency discontinuation or devaluation that can affect any of the countries we visit, transit or to which we provide governance. We will do everything possible to not allow this to happen, but we have to be mindful of the world's current political environment.

Safety

The safety of passengers is a primary concern of LP but also of the owners and operators of the vessels, aircraft, ground transportation, and other facilities being used. If safety is threatened by any factors the owners/operators of other facilities and services reserve the right to make whatever changes to the itinerary or schedule they deem necessary for the safety of all.

Major Changes

"Major changes" constitute only changes in the departure city and/or departure dates by more than 48 hours and hotel substitutions of lower quality. Destinations and the sites offered here can be withdrawn at any time by government restrictions and other reasons beyond our control.

COVID blamed cancellations, postponements and such of any kind are not the responsibility of LP. You are booking the trip at your own risk and penalties will not be waived. If LP first knows of a major change less than 21 days before scheduled departure, LP's liability is limited to refunds that we can obtain on your behalf excluding insurance and any other nonrefundable airfare paid or visa fees, and non-recoverable costs from our vendors but not for any COVID or other named health or vaccination mandate. LP contracts with certain hotels to supply accommodation. Occasionally, the accommodation reserved is not available for a variety of reasons (i.e. unexpected maintenance problems, guest stay-overs, and over-booking by the hotel) and a substitute hotel of equal or greater quality is provided. In the event of your hotel standard is being substantially downgraded, a refund reflecting the difference in price will be issued. A change in currency or exchange is not considered a major change. The governing laws of the State of Idaho shall prevail and any dispute may be resolved in the City of Coeur d'Alene by means of arbitration. The prevailing party of any dispute will be entitled to recuperate pertinent legal fees and costs from the other party.

Brochure Validity

This document cancels and supersedes any previous publications or advertisements to this same tour and cruise. For the most current brochure or terms, download online at livingpassages.com or call us at 1-888-771-8717.

360° Travel Protection (Travel Insurance)

Your payment for the optional insurance covers the cost of the 360° Group Premier Travel Protection Plan. Your 360° Travel Protection Policy will be sent to you along with the receipt of your deposit. Coverage can include trip cancellation, trip interruption, emergency medical and emergency evacuation/repatriation, trip delay, baggage delay and more. This group plan is based on a minimum of 10 total enrollees in the group opting to include this insurance in their package. You may request a copy of the Policy prior to purchase by contacting Living Passages, or by going to the link below. Policies that allow cancellation for any reason are available but for a higher premium. If you feel you need more flexible coverage, contact LP. If you are traveling with children under the age of 18, we have family policies available. Please contact us for a quote.

- The insurance product descriptions provided here are only brief summaries. The full coverage terms and details, including limitations and exclusions, are contained in the insurance policy. To view/download the policy, go to <http://policy.travelexinsurance.com/APGB-1217>. Travelex Insurance Services, Inc. CA Agency License #0D10209. Travel Insurance is underwritten by Berkshire Hathaway Specialty Insurance Company; NAIC #22276. A6A

Image and Sound Release

LP will often photograph, film and record events throughout our tours. These Images and recordings are sometimes used later in promotional materials, including printed or electronic publications. By completing the registration, I authorize for LP to use any images, videos and audio of myself and my registrants listed above as well as our identities without compensation to me. Furthermore, I agree that all images, videos and audio are considered property of LP and therefore LP is released from any liability, restrictions or conditions in their usage.

CST

This business is a participant in the California Travel Sellers Agreement. CST #2040107.