

## LIVING PASSAGES & ZION'S HOPE TERMS AND CONDITIONS: Wonders of the Holy Land Tour; Bible Lands of Splendor Tour; Ancient Lands of Glory Tour

### Agents & Organizations

Living Passages (LP) and Zion's Hope (ZH)

### Proper Documentation

All members of this tour must carry passports valid for at least 6 months beyond their scheduled date of return. Currently, there are no COVID requirements for Saudi Arabia, Israel, or Jordan – no PCR tests and no injections. But please note that things can change. At this time, we have no way of knowing what could be implemented in the future. Please note the vendors will have already accepted your booking knowing there is a current global threat. Therefore, if you book this tour, you are accepting the terms of the airlines, the TSA, the countries to which you are traveling and/or other governing parties without fully knowing what they will be by the time you travel.

### Air Tickets

There is an air block on United from Newark, New Jersey, for those guests taking Wonders of the Holy Land or Ancient Lands of Glory tours, which both depart Newark on October 21. Those attending Wonders of the Holy Land will return back to Newark on October 31. There is another air block on October 25 for those attending Bible Lands of Splendor on Royal Jordanian from New York/JFK to Tel Aviv, Israel (with a brief layover in Amman, Jordan). Those attending either Bible Lands of Splendor or Ancient Lands of Glory will return home from Amman, Jordan, on November 6.

Please note if you arrange your own airfare, you can take an air Credit of \$1,000 per person. Pricing for group air tickets is subject to change at any time and is not guaranteed until booked. We will not arrange special transfers due to the nature of this group, but you are welcome to take the existing transfers that would be included if you were taking our air. Reissuance of tickets that must be changed or reissued for any reason, may be subject to charges or fees by the carriers and/or other vendors; such fees may be substantial. Due to the current situation arising with struggling airlines, we are recommending that those purchasing airline tickets including connecting flight tickets wait until 21 days prior to departure to purchase such tickets. See specifics at [www.livingpassages.com](http://www.livingpassages.com).

### Limitations

The air carrier(s), group operators and LP/ZH reserve the right to substitute equipment and properties, teachers/speakers and guides, and to add or delete en-route stops at our discretion with or without notice. The hotels, airlines, ground operators and other vendors used by LP/ZH reserve the right, in special circumstances, to substitute accommodations/transportation and sites of similar or better quality without penalty. This includes sites as noted on the itinerary. The Kingdom of Saudi Arabia (KSA) is in its infancy. Because of this – they can choose to do site work that can affect our visits. Minimum group size is 12, and with less than 16, the pricing may increase as high as 15%.

### Singles

We match roommates! If you are a single person or traveling alone, we do have others who would like to travel with us without paying the single supplement. We assign roommates approximately 2 weeks prior to departure. We cannot guarantee it, but it has worked well for many.

### Making Your Deposit / Reservations

If depositing prior to July 30, 2022, a non-refundable deposit of \$450 per person is due (plus optional travel insurance) and your signed registration form. Israel is requiring all passengers to have medical travel insurance coverage in order to enter the country. You may purchase our travel insurance options at the time of booking, or purchase your own. Please know that most travel insurance will request that you purchase your policy within 14 days of booking your tour in order to waive pre-existing conditions restrictions. If booking after July 30, 2022, full payment is due within 7 days of your registration. Payments not received by the due date are subject to a 5% monthly finance charge and possible cancellation of reservation.

- Please note we will continue to take bookings and reservations until our departure, as long as space is available and we will do everything possible to make sure you can join us!
- You may use a credit card for your initial deposit and optional insurance, and then pay the balance with cash, wire transfer, or check and still receive the full cash discount.

### Changes / Revisions

We will try to accommodate name changes, but additional fees may be imposed and passed on by the carriers. If specific rooming requests are altered due to cancellation by one or more passengers, the passenger(s) still traveling may be required to pay the resulting applicable occupancy rate. Trip insurance may cover this additional cost.

### Cancellation and Refunds

In the event that you must cancel your reservation, or payments are not received by specified deadlines, refunds are made in accordance with the following schedule. All cancellations received after booking and deposit will forfeit the \$450 deposit.

- 68 to 45 days prior to departure, the cancellation fee is \$3,250 per person, plus any additional costs incurred, pre- or post-options, and insurance or add-on travel you have purchased.
- 44 days and less the trip becomes nonrefundable. Please know that credits transferred from another tour are subject to the nonrecoverable costs in place at the time of transfer. These funds will remain nonrefundable. If you accept the travel insurance offered, any insurance premium paid is nonrefundable if you have filed a claim, plan to file a claim, or have departed on your trip and subject to the terms and conditions of the carrier. Airfare is always nonrefundable.

### Responsibility

LP has the responsibility of booking with airlines, hotels, transportation vehicles, ground operators, and tour guides to provide you with these services. The carriers, hotels, and other suppliers providing tour services are independent contractors and are not agents, employees, or servants of, or joint ventures with LP or its affiliates. All certificates and other travel documents for tour services issued by LP are subject to the terms and conditions specified by the supplier, and to the laws of the countries in which the services are supplied. Each participant agrees not to hold LP/ZH liable, in the absence of its own negligence, for any loss, act or omission, whether negligent or otherwise, of any person or firm which is to, or does provide goods or services for the trip and shall have no liability to the participant for the quality of services or the condition or cleanliness of accommodations or for any transportation delay, including but not limited to liability for inconvenience, shortened vacation time, additional expense, or any other kind of damage. LP/ZH is not responsible for government actions, weather, mechanical breakdowns, war, terrorism, acts of nature (also known as "Acts of God") denying entrance to a site due to political or other reasons or circumstances beyond its control. If a travel ban is imposed by the United States on any country we are scheduled to tour, we will attempt to secure another destination. We cannot be held accountable due to political decisions. In the event of delay, the airline or tour company and not LP/ZH, determines delay procedures and the amenities/compensation, if any, to be offered. LP/ZH will not accept responsibility for additional charges incurred for expenses or lost wages as a result of changes to flight times, and/or missed vacation time.

### Activities

Participants may choose to engage in various activities including, but not limited to, camel riding, hiking, swimming, and other "activities"; participants are hereby notified that these and other activities may be dangerous and may result in a serious injury and that participation in these activities shall be at the participant's own risk. LP/ZH shall not be liable for any injuries sustained by tour participants, which are a result of participant's engaging in such activities.

### Travelers Who Need Special Assistance

LP must be advised of a participant's special requirements at the time of booking and we will make every effort to accommodate special requests, but cannot confirm a reservation until all travel suppliers have acknowledged that they can provide the services requested.

### Prepaid Tips

All tips are prepaid and distributed on your behalf throughout the tour to cover tipping for guides, drivers, etc. Prepaid tips to the guide are the minimum amounts. If an amazing job is done, an additional form of gratitude would be very appreciated. There will also be tips to guides and private meals outside of our group for which we will provide some tipping suggestions. Guidelines will be mailed to you with your documents.

### Fuel Surcharges, Fees, or Taxes

It is possible that the ground, vehicles, governments, visa providers or facilitators, and other operators will bill LP for additional fuel surcharges, fees, and/or other taxes. You will be notified quickly and prior to being billed for final payment if any vendors make any of these types of increases. You may arrange your own air travel.

### Currency and Special Provisions

Pricing of tour and event was based on currency that was in effect on May 8, 2022. You will be notified as far in advance as possible in the event the price of the tour needs to be adjusted. We do not foresee this happening, but in today's economic climate, we have to be prepared for any currency discontinuation or devaluation or "reset" that can affect any of the countries we visit, transit, or to which we provide governance. We will do everything possible to not allow this to happen, but we have to be mindful of the world's current political environment.

### Safety

The safety of passengers is a primary concern of LP/ZH but also of the owners and operators of the vessels, aircraft, ground transportation, and other facilities being used. If safety is threatened by any factors, the owners/operators of other facilities and services reserve the right to make whatever changes to the itinerary or schedule they deem necessary for the safety of all. In the event of danger or war, we will do everything possible to facilitate a change of dates, destinations, and vendor refunds. It all depends on timing and geography. There is never a set standard of operation. In 20 years, we have never seen an entirely negative outcome for a group. But, we do live in interesting times. In the event you choose to hike, snorkel, dive, or take part in any activity, you are solely responsible to ensure you have the capabilities to perform the activities. There will be additional Saudi emergency services offered in the coming months. These will be supplied by a separate company for those who choose to engage in these types of activities. We are traveling to Jabal al Lawz and the Split of Rock of Horeb – both of which do not have tourism and medical infrastructure.

### Major Changes

LP/ZH, their principals, staff, affiliates, and other immediately related partners and/or vendors have no control over the implementation of state, national, or international mandates, rules, regulations, and/or restrictions – and therefore, by making a reservation and/or attending any of these tours, you agree that LP/ZH, their principals, staff, affiliates, and other immediately related partners and/or vendors are not responsible (and will be held harmless) for any impact these changes might have to your overall experience, health, safety, and financial obligations.

Destinations and the sites offered here can be withdrawn at any time by government restrictions and other reasons beyond our control. COVID-blamed cancellations (or any virus/disease-related circumstances and/or acts of war), postponements, and such of any kind are not the responsibility of LP/ZH. You are booking the trip at your own risk and penalties will not be waived. Should vaccine and/or other mandates be imposed, ZH and its principals, staff, and affiliates reserve the right to not be compelled to travel or host these tours, in which case a substitute date, host, or teacher/speaker will be placed. If LP/ZH first knows of a major change less than 21 days before scheduled departure, LP/ZH liability is limited to refunds we can obtain on your behalf excluding insurance and any other nonrefundable airfare paid or visa fees, and nonrecoverable costs from our vendors, but not for any COVID or other named health or vaccination mandate. LP contracts with certain hotels to supply accommodation. Occasionally, the accommodation reserved is not available for a variety of reasons (i.e., unexpected maintenance problems, guest stayovers, and over-booking by the hotel) and a substitute hotel of equal or greater quality is provided. In the event of your hotel standard being substantially downgraded, a refund reflecting the difference in price will be issued. A change in currency or exchange is not considered a major change. The governing laws of the State of Idaho shall prevail and any dispute may be resolved in the City of Coeur d'Alene by means of arbitration. The prevailing party of any dispute will be entitled to recuperate pertinent legal fees and costs from the other party.

### Brochure Validity

This document cancels and supersedes any previous publications or advertisements of this same tour. For the most current brochure or terms, download online at [livingpassages.com](http://livingpassages.com) or call us at 1-888-771-8717.

### 360° Travel Protection (Travel Insurance)

Israel is requiring all passengers to have medical travel insurance coverage in order to enter the country. You may purchase our travel insurance at the time of booking or purchase your own. Living Passages will ask that you provide them a copy of your travel insurance if purchased outside of the group. Please know most travel insurance will request you purchase your policy within 14 days of booking your tour in order to waive pre-existing conditions restrictions.

Your payment for the optional insurance covers the cost of the 360° Group Premier Travel Protection Plan. Your 360° Travel Protection Policy will be sent to you along with the receipt of your deposit.

Coverage can include trip cancellation, trip interruption, emergency medical, and emergency evacuation/repatriation, trip delay, baggage delay, and more. This group plan is based on a minimum of 10 total enrollees in the group opting to include this insurance in their package. You may request a copy of the Policy prior to purchase by contacting Living Passages, or by going to the link below.

- The insurance product descriptions provided here are only brief summaries. The full coverage terms and details, including limitations and exclusions, are contained in the insurance policy. To view/download the policy, go to <https://policy.travellexinsurance.com/GPB-0521>. To view state specific fraud warnings, visit: <https://www.travellexinsurance.com/company/fraudwarning>. Travellex Insurance Services Inc. ("Travellex Insurance") maintains an updated list of alerts and financial defaults on its website available at <https://www.travellexinsurance.com/customer-service/travel-alerts/travel-supplier>. Click here to view a special notice for NY residents regarding coverage related to COVID. Travellex Insurance Services, Inc. CA Agency License #0D10209. Travel Insurance is underwritten by Berkshire Hathaway Specialty Insurance Company; NAIC #22276. 716

### Image and Sound Release

LP/ZH will often photograph, film, and record events throughout our tours. These images and recordings are sometimes used later in promotional materials, including printed or electronic/digital publications. By completing the registration, I authorize LP/ZH to use any images, videos, and audio of myself and my registrants listed above as well our identities without compensation to me. Furthermore, I agree all images, videos and audio are considered property of LP/ZH and therefore LP/ZH is released from any liability, restrictions, or conditions in their usage.

*Please see the next page for specifics*

**Wonders of the Holy Land:**

Departure from Newark: October 21 11:05PM

Arrival at Tel Aviv for beginning of tour: October 22 4:20PM

Departure from Tel Aviv: October 31 12:00N

Arrival at Newark: October 31 5:50PM

**Bible Lands of Splendor:**

Departure from New York JFK: October 25 9:40PM

Arrival at Tel Aviv for beginning of tour: October 26 6:15PM

Departure from Amman: November 6 10:25AM

Arrival at New York JFK: November 6 3:55PM

**Ancient Lands of Glory:**

Departure from Newark: October 21 11:05PM

Arrival at Tel Aviv for beginning of tour: October 22 4:20PM

Departure from Amman: November 6 10:25AM

Arrival at New York JFK: November 6 3:55PM