

# SAUDI ARABIA & PETRA WITH JOEL RICHARDSON

APRIL 9-16, 2024 | OPTIONAL PETRA & JORDAN APRIL 16-20

## TERMS AND CONDITIONS

### Proper Documentation

All members of this tour must carry passports valid for at least six months beyond their scheduled date of return. At this time there are no Covid requirements for Saudi Arabia – no PCR tests and no injections. But, please note that things can also change. At this time, we have no way of knowing what could be implemented in the future. Please note that the vendors will have already accepted your booking knowing there is a current global threat. Therefore, if you book this tour, you are accepting the terms of the airlines, the TSA, the countries to which you can book on your own, or match for flight arrival and departure transfers to be included:

### Air Tickets

There is an air block that originates from Washington, Dulles to Tabuk. Our return flight returns from Amman, Jordan back to New York/JFK. Airfare is not included in the tour price. The current air schedule (ALWAYS subject to change) is below that you can book on your own, or match for flight arrival and departure transfers to be included:

April 9: Depart Washington Dulles at 6:30PM, nonstop to Jeddah on SV #36. Depart Jeddah on SV #1543 at 4:15PM, arriving Tabuk at 5:55PM.

April 16: Depart Amman, Jordan on RJ #261 at 11:25AM, nonstop to New York, arriving New York, JFK at 4:55PM. Note, Royal Jordanian may change their arrival city to Chicago. The firm schedule will be announced no later than August 15, 2023.

For those taking the Petra/Jordan Exodus extension, note we will be taking the same flight RJ #261 at 11:25AM, nonstop to New York, arriving New York, JFK at 4:55PM on April 20, 2024.

Reissuance of tickets that must be changed or reissued for any reason may be subject to charges or fees by the carriers and/or other vendors; such fees may be substantial. Saudi Airlines can change their air schedules at any time, and sometimes without notification. We cannot stress enough the importance of trip cancellation insurance.

Due to the current situation arising with struggling airlines, we are recommending that those purchasing airline tickets including connecting flight tickets wait until 21 days prior to departure to purchase such tickets.

### Limitations

The air carrier(s), group operators, and LP reserve the right to substitute equipment and properties and to add or delete en route stops at our discretion with or without notice. The hotels, airlines, ground operators, and other vendors used by LP reserve the right, in special circumstances, to substitute accommodations/transportation and sights of similar or better quality without penalty. This includes sites as noted on the itinerary. The KSA is in its infancy. Because of this – they can choose to do site work that can affect our visits. The minimum group size is 14, and with less than 16, the pricing could increase as high as 10%. We will do everything we can to avoid any increases.

### Singles

We match roommates! If you are a single person or traveling alone, we do have others who would like to travel with us without paying the single supplement. We assign roommates approximately 2 weeks prior to departure. We cannot guarantee it, but it has worked well for many.

### Making Your Deposit / Reservations

- If depositing prior to Nov 24, 2023, a non-refundable deposit of \$750 per person is due (plus optional travel insurance) and your signed registration form. If booking after November 24, 2023 - full payment is due within 7 days of your registration.

Payments not received by the due day are subject to a 5% monthly finance charge and possible cancellation of the reservation.

- Please note we will continue to take bookings and reservations until our departure, as long as space is available, and we will do everything possible to make sure you can join us!
- You may use a credit card for your initial deposit and optional insurance and then pay the balance with cash or check and still receive the full cash discount.

### Changes / Revisions

We will try to accommodate name changes, but additional fees may be imposed and passed on by the carriers. If specific rooming requests are altered due to cancellation by one or more passengers, the passenger(s) still traveling may be required to pay the resulting applicable occupancy rate. Trip insurance may cover this additional cost.

### Cancellation and Refunds

In the event that you must cancel your reservation, or payments are not received by specified deadlines, refunds are made in accordance with the following schedule. All cancellations received after booking and deposit will forfeit the \$750 deposit.

- 68 to 45 days prior to departure, the cancellation fee is \$2450 for the main tour per person, plus any additional costs incurred pre- or post-options, and insurance or add-on travel you have purchased.
- 44 days and less the trip becomes nonrefundable. Please know that credits transferred from another tour are subject to the nonrecoverable costs in place at the time of transfer. These funds will remain nonrefundable. If you accept the travel insurance offered, any insurance premium paid is nonrefundable, if you have filed a claim, plan to file a claim, or have departed on your trip and subject to the terms and conditions of the provider. Airfare is always non-refundable.

### Responsibility

LP has the responsibility of booking with airlines, hotels, transportation vehicles, ground operators, and tour guides to provide you with these services. The carriers, hotels, and other suppliers providing tour services are independent contractors and are not agents, employees, or servants of, or joint ventures with LP or its affiliates. All certificates and other travel documents for tour services issued by LP are subject to the terms and conditions specified by the supplier and to the laws of the countries in which the services are supplied. Each participant agrees not to hold LP liable, in the absence of its own negligence, for any loss, act, or omission, whether negligent or otherwise, of any person or firm which provides goods or services for the trip and shall have no liability to the participant for the quality of services or the condition or cleanliness of accommodations or for any transportation delay, including but not limited to liability for inconvenience, shortened vacation time, additional expense, or any other kind of damage. LP is not responsible for government actions, weather, mechanical breakdowns, war, terrorism, acts of nature (secularly known as "Acts of God",) denying entrance to a site due to political or other reasons, or other circumstances beyond its control. If a travel ban is imposed by the United States on any country we are scheduled to tour we will attempt to secure another destination. We cannot be held accountable due to political decisions. It is important to note that the Kingdom of Saudi Arabia does determine if they will take over the use of any property for their uses (NEOM), etc. We name at a hotel but ultimately where we stay is determined by their government – if they have specific reasons to change us. In the event of delay, the airline or tour company and not LP, determines delay procedures and the amenities/compensation,

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if any, to be offered. LP will not accept responsibility for additional charges incurred for expenses or lost wages as a result of changes to flight times, and/or missed vacation time. LP also cannot be held responsible for the closing or opening of sites at the discretion of the Saudi government.

### Activities

Participants may choose to engage in various activities including, but not limited to, climbing, camel riding, 4-wheeling, hiking, swimming, and other "activities"; participants are hereby notified that these and other activities may be dangerous and may result in serious injury and that participation in these activities shall be at the participant's own risk. Living Passages (herein referred to as LP) shall not be liable for any injuries sustained by cruise/tour participants, which are a result of participants engaging in such activities.

### Travelers Who Need Special Assistance

LP must be advised of a participant's special requirements at the time of booking and we will make every effort to accommodate special requests but cannot confirm a reservation until all travel suppliers have acknowledged that they can provide the services requested.

### Prepaid Tips

All tips are prepaid and distributed on your behalf throughout the tour to cover tipping for guides, drivers, etc.

### Fuel Surcharges, Fees or Taxes

It is possible that the ground, vehicles, governments, visa providers or facilitators, and other operators will bill LP for additional fuel surcharges, fees, and or other taxes. You will be notified quickly and prior to being billed for final payment if any vendors make any of these types of increases. You may arrange your own air travel.

### Currency and Special Provisions

Pricing of tour and event was based on the currency that was in effect on March 20, 2023. You will be notified as far in advance as possible in the event the price of the tour needs to be adjusted. We do not foresee this happening, but in today's economic climate, we have to be prepared for any currency discontinuation or devaluation, or "reset" that can affect any of the countries we visit, transit, or to which we provide governance. We will do everything possible to not allow this to happen, but we have to be mindful of the world's current political environment.

### Safety

The safety of passengers is a primary concern of LP but also of the owners and operators of the vessels, aircraft, camps, resorts, ground transportation, and other facilities being used. If safety is threatened by any factors the owners/operators of other facilities and services reserve the right to make whatever changes to the itinerary or schedule they deem necessary for the safety of all. In the event of danger or war, we will do all possible to facilitate a change of dates, destinations, and vendor refunds. It all depends on timing and geography. There is never a set standard of operation. In 20 years, we have never seen an entirely negative outcome for a group. But, we do live in interesting times. In the event you choose to climb, hike, snorkel, dive, or take part in any activity, you are solely responsible to ensure that you have the capabilities to perform the activities. There will be additional Saudi emergency services that will be offered in the coming months. This is supplied by a separate company for those who engage in these types of activities. We are traveling to Jabal al-Lawz and the Split Rock of Horeb – both of which do not have tourism and medical infrastructure.

### Major Changes

Destinations and the sites offered here can be withdrawn at any time by government restrictions and other reasons beyond our control. COVID-blamed cancellations (or any of the new disease-related creations and acts of war), postponements, and such of any kind are not the responsibility of LP. You are booking the trip at your own risk and penalties will not be waived. If LP first knows of a major change less than 21 days before scheduled departure, LP's liability is limited to refunds that we can obtain on your behalf excluding insurance and any other nonrefundable airfare paid or visa fees, and nonrecoverable costs from our vendors but not for any COVID or other named health or vaccination mandate. LP contracts with certain hotels to supply accommodation. Occasionally, the accommodation reserved is not available for a variety of reasons (i.e., unexpected maintenance problems, guest stayovers, and over-booking by the hotel), and a substitute hotel of equal or greater quality is provided. In the event of your hotel standard is being substantially downgraded, a refund reflecting the difference in price will be issued. A change in currency or exchange is not considered a major change. The governing laws of the State of Idaho shall prevail and any dispute may be resolved in the City of Coeur d'Alene by means of arbitration. The prevailing party of any dispute will be entitled to recupereate pertinent legal fees and costs from the other party.

### Brochure Validity

This document cancels and supersedes any previous publications or advertisements to this same tour and cruise. For the most current brochure or terms, download online at [livingpassages.com](http://livingpassages.com) or call us at 1-888-771-8717.

### 360° Travel Protection (Travel Insurance)

Your payment for the optional insurance covers the cost of the 360° Group Premier Travel Protection Plan. Your 360° Travel Protection Policy will be sent to you along with the receipt of your deposit. Coverage can include trip cancellation, trip interruption, emergency medical and emergency evacuation/repatriation, trip delay, baggage delay and more. This group plan is based on a minimum of 10 total enrollees in the group opting to include this insurance in their package. You may request a copy of the Policy prior to purchase by contacting Living Passages, or by going to the link below.

- The insurance product descriptions provided here are only brief summaries. The full coverage terms and details, including limitations and exclusions, are contained in the insurance policy. To view/download the policy, go to <https://policy.travelexinsurance.com/GPB-0521>. To view state specific fraud warnings, visit: <https://www.travelexinsurance.com/company/fraud-warning>. Travelex Insurance Services Inc. ("Travelex Insurance") maintains an updated list of alerts and financial defaults on its website available at <https://www.travelexinsurance.com/customer-service/travel-alerts/travel-supplier>. Click here to view a special notice for NY residents regarding coverage related to COVID-19. Travelex Insurance Services, Inc. CA Agency License #0D10209. Travel Insurance is underwritten by Berkshire Hathaway Specialty Insurance Company; NAIC #22276. 716

### Image and Sound Release

LP will often photograph, film, and record events throughout our tours. These images and recordings are sometimes used later in promotional materials, including printed or electronic publications. By completing the registration I authorize LP to use any images, videos, and audio of myself and my registrants listed above as well as our identities without compensation to me. Furthermore, I agree that all images, videos, and audio are considered the property of LP and therefore LP is released from any liability, restrictions, or conditions in their usage.