

GERMANY REFORMATION TOUR WITH DR. ERWIN LUTZER & STEVE DEWITT

May 24 - June 1, 2020 | Oberammergau Post-Tour: June 1 - 3, 2020

TERMS AND CONDITIONS

Proper Documentation

All members of this tour must carry passports valid for at least six months beyond their scheduled date of return. This means your passport must be valid at least through December 4, 2021, or even longer if you choose to extend your trip. If you need information regarding obtaining or renewing your passport, contact Living Passages (herein known as LP). You can book your tour without having a valid passport. You only need it to be current prior to your departure flight.

Validity

All tour, transfer and air tickets are valid only for the dates and time schedules booked and indicated on documents. Final documents will be sent to you approximately 10 days prior to your scheduled departure and after full payment has been received by LP.

Air Tickets

Re-issuance of tickets that must be changed or reissued for any reason may be subject to charges or fees by the carriers and/or other vendors; such fees may be substantial. We have a limited number of business class seats, the pricing will be available upon request. Please note that when taking business class air, on a flight schedule that is different from our group air, you will be required to purchase airport transfers or arrange your own transfers to meet and depart from the tour group. You are welcome to arrange your own airfare or we can assist you. Presently, the economy class air cost from Chicago is \$1,299 per person. We have a limited number of seats and the offer can expire at any time. The air package needs to be paid at the time of purchase. If you have another air city, feel free to let us know and we may be able to accommodate you.

Limitations

The air carrier(s), group operators and LP reserve right to substitute equipment and properties and to add or delete en route stops at our discretion with or without notice. The hotels, cruise line, ground operators and other vendors used by LP reserve the right, in special circumstances, to substitute accommodations/transportation and sights of similar or better quality without penalty.

Luggage

LP cannot be held responsible for delay, loss, or damage to luggage. Many domestic and international airlines have changed the total poundage allowed for international travel and security restrictions will govern what can be carried, both in checked and in carry-on luggage. You'll want to check directly with your carriers and on the website of the Transportation Security Administration (TSA). Airlines have recently unbundled baggage fees from airfares and are now charging extra for luggage. The airlines are responsible for posting any changes or fees. Plan on paying luggage fees of \$30 to \$45 per bag for all domestic flights within the USA.

Singles

We match roommates. If you are a single person or traveling alone, we do have others who would like to travel with us without paying the single supplement. We assign roommates approximately 2 weeks prior to departure. We cannot guarantee it, but it has worked well for many.

Making Your Deposit/Reservations

- If depositing prior to February 9, 2020, a deposit of \$1750 per person is due (plus optional travel insurance if selected) along with your signed registration form. If registering after February 9, 2020, full payment is due with your signed registration (or submission of online form) to confirm your space. Final payment is due February 9, 2020. Payments not received by the due day are subject to a 5% monthly finance charge and possible cancellation of reservation.
- Please note that we will continue to take bookings and reservations until our departure, as long as space is available and we will do everything possible to make sure that you can join us!
- You may use a credit card for your initial deposit and optional insurance and then pay the balance with cash or check and still receive the full cash discount.

Changes/Revisions

We will try to accommodate name changes, but additional fees may be imposed by the carriers and will necessarily be passed on to you. If specific rooming requests are altered due to cancellation by one or more passengers, the passenger(s) still traveling may be required to pay the resulting applicable occupancy rate.

Cancellation and Refunds

In the event that you must cancel your reservation or if payments are not received by specified deadlines, refunds are made in accordance with the following schedule: All cancellations received after booking and deposit will incur a \$110 per person administrative fee plus the per/person cancellation fee below, when the notice is received:

- 174-137 days or more prior to departure, the cancellation fee is \$750 per person, plus any air costs incurred, pre- or post-options, or add-on travel you have purchased. Note, air purchases out of a city other than Chicago will make your airfare program nonrefundable.
- 136-98 days or more prior to departure, the cancellation fee is under a 50-percent penalty of the total trip cost per person, plus any air costs incurred, pre- or post-options, or add-on travel you have purchased.
- 97 days and less the trip becomes nonrefundable.
- If you have booked the very limited Oberammergau option, the cancellation fee is an additional \$475USD per person on top of the fee schedule above. We are sorry, but their rules are very strict. They will sell out.
- Airfare is always non-refundable

Air Transportation- Additional Information

If you wish to book your own airfare and would like to take advantage of our complimentary airport transfer, please book your flights to arrive in Berlin on May 24, no later than 08:30 AM. On the departure from Munich, do not schedule your return departure on June 1 or June 3 (with Oberammergau) prior to 11:30 AM. You are welcome to take a taxi to join us or a private transfer, as well.

Activities

Participants may choose to engage in various activities including, but not limited to, swimming, hiking and other "activities"; participants are hereby notified that these and other activities may be dangerous and may result in a serious injury and that participation in these activities shall be at the participant's own risk. LP shall not be liable for any injuries sustained by cruise/tour participants, which are a result of participant's engaging in such activities.

Prepaid Tips

The prepaid tips are basic tips for the driver on your core tour and your tour guide for the core tour and the tips necessary for meals that are included and baggage handling.

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Responsibility

LP via Moody Media and Bethel Church, (hereafter all called LP) has the responsibility of booking with airlines, hotels, cruise line, ground operators and tour guides to provide you with these services. The carriers, hotels, and other suppliers providing tour services are independent contractors and are not agents, employees, or servants of, or joint ventures with, LP or its affiliates. All certificates and other travel documents for tour services issued by LP are subject to the terms and conditions specified by the supplier, and to the laws of the countries in which the services are supplied. Each participant agrees not to hold LP liable, in the absence of its own negligence, for any loss, act or omission, whether negligent or otherwise, of any person or firm which is to, or does provide goods or services for the trip and shall have no liability to the participant for the quality of services or the condition or cleanliness of accommodations or for any transportation delay, including, but not limited to, liability for inconvenience, shortened vacation time, additional expense, or any other kind of damage. LP is not responsible for government actions, weather, mechanical breakdowns, war, terrorism, acts of nature (secularly known as "Acts of God"), changes in ship or accommodation or other circumstances beyond its control. If a travel ban is imposed by the United States on any country we are scheduled to tour, another destination will be substituted. In the event of delay, the airline or tour company and not LP, determines delay procedures and the amenities/compensation, if any, to be offered. LP will not accept responsibility for additional charges incurred for expenses or lost wages as a result of changes to flight times, and/or missed vacation time.

Fuel Surcharges, Fees or Taxes

If using our air program from Chicago, all transfers air taxes and fees are included in your tour cost. It is possible that the ground, bus and other operators will bill LP for additional fuel surcharges, fees and or other taxes. You will be notified quickly and prior to being billed for final payment if any vendors make any of these types of increases. You may arrange your own air travel.

Currency and Special Provisions

Pricing of the ground portions, cruise and the tour was based on currency that was in effect on December 18, 2018. You will be notified as far in advance as possible in the event the price of the tour needs to be adjusted. We do not foresee this happening, but in today's economic climate, we have to be prepared for any currency discontinuation or devaluation that can affect any of the countries we visit, transit, or to which we provide governance. We will do everything possible to not allow this to happen but we have to be mindful of the world's current political environment.

Travelers Who Need Special Assistance

LP must be advised of a participant's special requirements at the time of booking and we will make every effort to accommodate special requests, but cannot confirm a reservation until all travel suppliers have acknowledged that they can provide the services requested. ***Note: It is possible that LP or its suppliers may have to deny tour participation if prior notification of special need is not given. We regret that, due to the nature of the planned itinerary, we cannot guarantee full participation to a member whose physical needs cannot be met. If you need assistance in walking, some stops may require that you see areas from a viewpoint.

Safety

The safety of passengers is a primary concern of Living Passages but also of the owners and operators of the vessels, aircraft, ground transportation, and other facilities being used. If safety is threatened by any factors, the owners/operators of other facilities and services reserve the right to make whatever changes to the itinerary or schedule they deem necessary for the safety of all.

Major Changes

"Major changes" constitute only changes in the departure city and/or departure dates by more than 48 hours, hotel substitutions of lower quality. If LP first knows of a major change less than 21 days before scheduled departure, LP's liability is limited to a full refund and any other nonrefundable airfare paid. For extensions, LP contracts with certain hotels to supply accommodation. Occasionally, the accommodation reserved is not available for a variety of reasons (e.g., unexpected maintenance problems, guest stay-overs, and over-booking by the hotel) and a substitute hotel of equal or greater quality is provided. In the event of your hotel standard being substantially downgraded, a refund reflecting the difference in price will be issued. A change in currency or exchange is not considered a major change. The governing laws of the State of Idaho shall prevail and any dispute may be resolved in the City of Coeur d'Alene by means of arbitration. The prevailing party of any dispute will be entitled to recuperate pertinent legal fees and costs from the other party.

Brochure Validity

This document cancels and supersedes any previous publications or advertisements to this same tour and cruise. For the most current brochure or terms, download online at livingpassages.com or call us at 1-888-771-8717.

360° Travel Protection (Trip Insurance)

Your payment for the optional insurance covers the cost of the 360° Group Premier Travel Protection Plan. Your 360° Travel Protection Policy will be sent to you along with the receipt of your deposit. Coverage can include trip cancellation, trip interruption, emergency medical and emergency evacuation/repatriation, trip delay, baggage delay and more. This group plan is based on a minimum of 10 total enrollees in the group opting to include this insurance in their package. You may request a copy of the Policy prior to purchase by contacting Living Passages, or by going to the link below. Policies that allow cancellation for any reason are available but for a higher premium. If you feel you need more flexible coverage, contact LP. If you are traveling with children under the age of 18, we have family policies available. Please contact us for a quote.

- The insurance product descriptions provided here are only brief summaries. The full coverage terms and details, including limitations and exclusions, are contained in the insurance policy. To view/download the policy, go to <http://policy.travelexinsurance.com/APGB-1217>. Travelex Insurance Services, Inc. CA Agency License #0D10209. Travel Insurance is underwritten by Berkshire Hathaway Specialty Insurance Company; NAIC #22276. A6A

Image and Sound Release

LP will often photograph, film and record events throughout our tours. These Images and recordings are sometimes used later in promotional materials, including printed or electronic publications. By completing the registration, you authorize for LP to use any images, videos and audio of yourself and included registrants listed above as well as your identities without compensation to you. Furthermore, you agree that all images, videos and audio are considered property of Living Passages and, therefore, LP is released from any liability, restrictions or conditions in their usage.

CST

This business is a participant in the California Travel Sellers Agreement. CST #2040107.



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